

FAQ's

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| <p>Why did the power go out?</p> | <p>The police department cannot do anything about a power outage. Generally, you will know as much as we do about why the power is out. It is important that you call the Progress Energy Power Out Line 1-800-419-6356 and let them know your residence or business is out. Calling the police department only ties up our lines for other emergencies.</p> |
| <p>I need to get a warrant or a "restraining" order. Where do I go?</p> | <p>All criminal warrants and domestic violence protective orders ("restraining orders) must be obtained from the Granville County Magistrates Office located on Williamsboro St. adjacent to the Granville County Jail. No warrants are issued at the police department.</p> |
| <p>How much is my bond?</p> | <p>If there is an outstanding warrant for you, the police department does not know what your bond is. That information must come from the Granville County Magistrates office where the warrant was issued. If you are arrested by a police officer they will take you to the magistrates office for bond information unless you are released on a summons.</p> |
| <p>I have a question about a traffic ticket I got?</p> | <p>If you desire to speak to the officer who issued the ticket, the dispatcher will advise him/her to call you if they are on duty or they will take a message and have the officer call you back. You may also access the officers e-mail on this website and leave him/her a message.</p> |
| <p>How can I make a complaint on an officer or commend an officer for a job well done?</p> | <p>If you desire to file a complaint regarding an officer action, you will need to either call or come by the police department and request to speak with a "Supervisor". The supervisor will take your written complaint on the form provided and you may be asked to write out a statement. If you choose to just talk over the issue with the supervisor that will also be acceptable and we will try and come up with an equitable solution to your complaint. If a written complaint is filed, you will be receiving a reply to that complaint generally within ten (10) days in writing or by telephone. If you wish to commend an officer, you can follow the same procedure by calling the supervisor on duty, leaving an e-mail to the Chief of Police accessing his e-mail address on this site or calling or writing a letter to the Office of the Chief of Police.</p> |
| <p>If I give you a license tag number, can you tell me who owns the car?</p> | <p>The police department is not authorized to give out any information relative to vehicle registration or drivers license information to anyone other than another law enforcement agency.</p> |
| <p>Will the Police Department come out an unlock my car for me?</p> | <p>The police department no longer has the tools necessary to unlock cars. We refer you to local locksmiths. The only exception is when a child is left in a locked vehicle during hot weather and no key is available. We will then attempt to unlock the car using any method we can to include breaking out a window if necessary.</p> |
| <p>Can you tell me if the streets are in good condition due to snow and ice?</p> | <p>The police department discourages people from calling the police department lines with questions about weather. If weather conditions are severe, our emergency lines are usually full of emergency related calls and our dispatchers simply cannot field calls that are asking them for "weather advisories". We simply encourage people to listen to your TV and radio news for those reports.</p> |

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| <p>People are gathering up on my property at all times of the day or night and I don't want them there. What can I do?</p> | <p>You may contact the Police Department and fill out the necessary form called a Trespassing Agreement, which allows the department to post a No Trespassing Sign on your property and arrest any persons who are on your property who are unauthorized.</p> |
| <p>I am afraid of my boyfriend. He has assaulted me and I want him out of my house and away from my children. What can I do?</p> | <p>If an assault occurs, you should call the police department as soon as you safely can and officers will respond to help you. They may arrest the person who committed the assault if they are present and conditions warrant an arrest or attempt to locate him/her if they have left. In addition, if you need further information about your rights and need support for ongoing domestic violence issues you should call the 24 Hour Domestic Violence Crisis/Support Line 919-693-2324. (Families Living Violence Free) They have the resources to help you.</p> |
| <p>What is phone number to?</p> | <ul style="list-style-type: none"> • District Attorney's Office - 693-5773 • Granville County Jail - 693-3717 • Granville County Sheriff's Department - 693-3213 • Henderson Police Department - (252) 438-4141 • Creedmoor Police Department - 528-151 • North Carolina Highway Patrol - 1-800-662-7956 • Oxford Office - 693-2134 • Granville County Animal Shelter - 693-6749 • Court Clerks Office - 693-2649 • Oxford City Hall - 603-1101 • Oxford Public Works - 603-1132 • Granville Medical Center - 690-3000 |